

#### THE PROBLEM

Elleah is the Business Manager and HR Director for ESU 8. In this role, she provides educational resources and support to 19 public school districts and 18 parochial school districts in Nebraska. That means supporting the efforts of boards of directors, administrators and 90+ employees as they find new ways to lead their school districts toward success.

Elleah and her team of two dedicated emploees worked hard each day to keep things running smoothly but somehow there was always more to do. "Work didn't stay at work; it came home with me or I was coming into work on evenings and weekends. The stress of trying to stay afloat was affecting the morale of the business office and the quality of our work."

The mountains of paperwork seemed to impact staff the most. Elleah tried rearranging employees but the problem only worsened. She knew she needed something to get them organized, but she was so overwhelmed. She started feeling the physical effects of the stress and would have eventually reconsidered her position, had nothing changed.

## **GETTING TO KNOW LASERFICHE**

When participating in a free demo for the Laserfiche platform, Elleah expected to hear about a digital filing cabinet, but her expectations were exceeded when she

learned about the multiple capabilities of Laserfiche. She shared, "Kathy was demonstrating how we could implement digital business processes to streamline current processes that we were completing with pen and paper. The possibility of decluttering and creating efficiency in processes that we run daily was the deciding factor."

## **RESERVATIONS**

There were reservations at first about removing tangible documents from their offices, but the current situation was not something she wanted to accept. "In my mind, change is an opportunity to progress and the alternative of regressing isn't something I believe in."

# **CHOOSING LASERFICHE**

After scanning their first set of HR files, there was some anxiety about shredding the originals. However, she shares, "We purchased the software in 2012 and haven't had a single moment where we have thought, 'Boy, I wish I could just go dig through a filing cabinet and pull out that file."

Since choosing Laserfiche, the organization of their documents has drastically improved. Papers are all filed away immediately. "Workflows within Laserfiche have made the process of storing our documents quick and quite honestly kind of fun." Not only did Laserfiche help with the work itself, but Elleah shared, "I think

emotionally we feel that when we leave the building at the end of the day we are happy with our jobs and what we are accomplishing."

Elleah and her team are even starting to work with the Forms add-on and are excited about what they will be able to accomplish with it. "I truly feel we will soon be a completely digital office."



## **ELLEAH'S ADVICE**

"Don't be afraid of moving toward a digital workplace. If you embrace what this software can do for you, you will see results immediately. Make Laserfiche a main component of your workday. When you turn your computer on each morning, this program should be one of the first programs you open. If you can make the commitment you will never look back!"